

## Regarding Changes in Our Standard Operations and the Implementation of Preventative Safety Measures due to COVID-19 Outbreak

We would like to sincerely thank all our guests for staying with us at Prince Hotels & Resorts.

In light of announcements from the WHO, the ministry of Health, Labor and Welfare, and various public health-related organizations, we have implemented several measures to ensure our guests' safety during the stay at Prince Hotels & Resorts.

At Shinagawa Prince Hotel, changes to standard operations in addition to countermeasures to prevent risk of spreading infection will be implemented for the safety and health of our guests and staff as listed below.

We will continue to monitor the situation closely and make every effort to ensure that our guests feel at ease during the stay.

We ask for your kind understanding and would like to thank you in advance for your cooperation.

### <Changes in Operations>

#### 【Restaurant】

Name	Term	Details
LUXE DINING HAPUNA	To April 24 (Fri)	Temporarily closed
SONGOKU Chinese Buffet Restaurant		
YAMANOTE LINE Karaoke		
24 CafeRestaurant	To March 31(Tue)	5:00 A.M.-11:00 P.M. (Food L.O. 10: 00 P.M. / Drink L.O. 10: 30 P.M.) **"Food Express" Room Delivery Service close at 10:00 P.M.
	For the time being from breakfast service on April 1(Wed)	Temporarily closed
ICHOZAKA Bistro Japonais	To March 31(Tue)	Breakfast : Western/Japanese-style breakfast sets will be offered to replace buffet. Lunch: A la carte menus will be offered to replace buffet. Dinner : 5:00 P.M. - 11:00 P.M. (Food L.O. 10: 00 P.M. / Drink L.O. 10: 30 P.M.)
	April 1 (Wed) - 24 (Fri)	<u>Breakfast : 5:00 A.M. - 10:00 A.M. *Starting from April 2 (Thu)</u> <u>(It may start from 6:00 A.M. upon circumstances.)</u> <u>Lunch :Temporarily closed</u> Dinner : 5:00 P.M. - 11:00 P.M. (Food L.O. 10: 00 P.M. / Drink L.O. 10: 30 P.M.)
DINING & BAR TABLE 9 TOKYO	To April 24 (Fri)	<u>Bar · Lounge: On Sundays, 5:00P.M.~11:00P.M.</u> <u>(Food L.O.10:00P.M. Drink L.O.10:30P.M.)</u> Sweets buffet: Temporarily closed Lunch : Prefix lunch's half buffet will be temporarily closed. Meals will be served on an individual plate.
DAIHANTEN Chinese Restaurant	To April 20 (Mon)	Will be closed on Mondays.
SHINAGAWA KITCHEN Food Court	To March 31(Tue)	11:00 A.M.-9:00 P.M. (L.O. 8:30 P.M.)
	April 1 (Wed) - 24 (Fri)	12:00NOON. - 8:30P.M. (L.O.8:00P.M.)
SHER Curry Shop	To April 24 (Fri)	Dinner : 2:30 P.M.- 5:00 P.M. (L.O. 4: 30 P.M.) * In case of reserved use, open until 10:00 P.M.

**【Lodging】**

Name	Term	Details
Wedding Salon	To April 30(Thu)	Saturdays/Holidays : 9:00A.M.~6:00P.M. Weekdays : 11:00A.M.~5:00P.M. (Closed every Wednesday)

**【Wedding】**

Name	Term	Details
Wedding Salon	To April 30(Thu)	Saturdays/Holidays : 9:00A.M.~6:00P.M. Weekdays : 11:00A.M.~5:00P.M. (Closed every Wednesday)

**【Entertainment facilities】**

Name	Term	Details
Maxell Aqua Park Shinagawa	For the time being	Temporarily closed
T・JOY PRINCE SHINAGAWA (Movie theater)	To April 2 (Thu)	9:30 A.M. - 10:10P.M. (Ticket sales will close at 8:20P.M.) It usually start selling tickets 2 days before desired viewing date. For the time being, ticket sales will begin on the day of the event.
Indoor swimming pool Sports Gym Takanawa (Inside Takanawa Tennis and Golf Center)	For the time being	Temporarily closed *It has already resumed for members only from March 16th.
TAKANAWA GOLF CENTER TAKANAWA TENNIS CENTER	To March 31(Tue)	Kids and junior lessons will be closed.

## &lt;Countermeasures to Prevent Risk of Infection&gt;

- We are strongly advising that our hotel staff wear masks as a preventative measure for the health of our guests and staff.
- Alcohol-based hand sanitizers are available throughout the premises of the facility. We would like to ask for your cooperation in making use of them to keep your hands clean.

\* Details of the changes listed above are viable to change depending on the situation. We would like to humbly ask in advance for your understanding.

End of notice